

Jaime Ramsden de Frutos

CYBERSECURITY,
ETHICAL HACKING AND
CLOUD



PROFILE

With a solid background in customer service and online community management, I have recently completed an intensive **bootcamp in cybersecurity**. I have integrated technical skills focused on **Ethical Hacking** and **Pentesting**, while also gaining knowledge in **AWS Cloud**, **Databases (MySQL)**, **Networks**, **Cyber Intelligence (OSINT)**, **Firewall (Sophos)**, **SIEM (AlienVault)**, and **Forensic Analysis (Autopsy, OSForensics)**. My commitment is to contribute and grow within the dynamic field of cybersecurity, staying up-to-date with the latest trends and technologies, and continuously seeking new opportunities for learning and professional growth.

Blue Team orientated but flexible to learn for a Read Team.

WORK EXPERIENCE

- **Twitch Streamer Partner (2017 - Present):** Community development and engagement, interactive content creation.
- **Customer Service and Sales Assistant (Jet2.com, 2023 & 2024):** Excellence in customer service and management of flight and holiday reservations.
- **Passenger Assistance Specialist (PRM) (UTE Masa-Sagital, 2022):** Specialized support for passengers with special needs.
- **Senior Residential Support Worker (The Community of Saint Antony & Saint Elias, 2016 - 2022):** Comprehensive support for individuals with special needs, promoting their well-being and autonomy.
- **Freelance Customer Service Consultant (Kamcord, 2016):** Technical support in streaming and multimedia solutions.

CONTACT

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EDUCATION

- **Bootcamp in Cybersecurity, Ethical Hacking, and Cloud (Upgradehub, 2024):** Intensive training in cybersecurity, preparation in the latest techniques of ethical hacking, and management of cloud technologies.
- **Bachelor's Degree in Health Sciences, specializing in Physical Activity and Sports Sciences (Universitat Ramon Llull, 2011 - 2016).**
- **CFGS in Animation of Physical and Sports Activities / IES Cap de Llevant (2011).**

CERTIFICATIONS

- **Cisco** - Introduction to Cybersecurity.
- **Cisco** - Cyber Threat Management.
- **arcX** - Foundation Level Threat Intelligence Analyst.
- **Security Blue Team** - Junior Analyst Pathway Bundle.
- **Mossé Cyber Security Institute** - Knowledge Of Cybersecurity Skills.
- **Saylor Academy** - CS120: Bitcoin for Developers. PRDV151: Bitcoin for Everybody.
- **Driving Licence for Spain and UK.**

LANGUAGES

- **English and Spanish:** Native
- **Catalan:** Level C